

EXCLUSIVE CATERED

Our Exclusive Catered service plan is a truly indulgent offering with the experience being akin to staying in a luxury hotel and dining out at your favourite restaurant. Your team will typically be made up of our most experienced staff and will include a highly trained professional Chef, a House Manager and several Hosts. The Manager and Hosts will lead most aspects of service during your stay, leaving you to sit back and simply enjoy the comfort of your luxury property.

STAFFING & SERVICE

- Professional and highly experienced team made up of 6 to 8 staff which will typically include a House Manager, professional Chef, Assistant Manager and several Chalet Hosts
- Driving service in luxury vehicle(s) from 08:00 to 22:30 every day, with two vehicles provided during peak hours if your group is more than 8 people¹ - a later pick up can be arranged on the chef's nights off
- Daily housekeeping and hosting service throughout your stay, with a midweek towel change
- Luxury bathroom products from Bamford

DINING

- The Breakfast Club is our signature menu to start the day offering a selection of hot dishes and delicious continental options - breakfast is served every day²
- Sweet and savoury afternoon tea served on your return to the chalet each day
- Luxury dining from your professional Chef on 5 evenings which typically we would recommend includes:
 - Kaiseki - our exquisite 6-course Japanese fine dining restaurant experience
 - Three gourmet dinners - designed just for your group
 - One relaxed evening taking inspiration from our Taste menus
- Children's early supper served on 5 evenings (if required)
- Fresh fruit bowl replenished throughout the week
- Pre-arrival menu consultation to customise your dining experience³

BEVERAGE

- Champagne reception and served throughout the week on-demand
- Selection of at least 10 house wines available throughout your stay
- Spirits bar with speciality gins
- Signature cocktail list curated in-house
- Craft beers and European lager

EXPERIENCE

- Travel experience service to help arrange your holiday itinerary including pre-booking of lift passes, airport transfers, equipment hire, instruction, childcare and other in-resort activities⁴
- Dedicated online booking area to simplify the management of your stay, making it easier to collect information from your whole group

LUXURY EXTRAS

- Bamford spa massages and beauty treatments available from our professional in-house team⁴
- Event planning for special occasions and corporate groups

1. Driving services are subject to fair usage - the specification of the second vehicle may vary from the primary vehicle. 2. A reduced menu is offered on the chef's days off. 3. Our chefs are trained to cater for basic dietary requirements - larger groups with a wide variety of requirements are encouraged to discuss this at the point of booking. 4. Services are booked on the client's behalf directly with the supplier - additional costs will apply. Our full terms & conditions and also those of the supplier shall apply.